The National Interagency Incident Communications Division (NIICD) of the National Interagency Fire Center (NIFC), has been made aware that previously unknown problems exist with Racal radios that are currently in use within the interagency fire community.

Radios operating with the most recent firmware version (7.1) have been found to exhibit the following problems:

- Radios will unexpectedly cease transmitting with no indication to the operator. In order to correct the problem the radio must be cycled off and then on again.
- After having been shut down, the radios will intermittently display “Empty” on the LED display. In order to return to the desired Bank/Group, the user must access through the program mode.

All Racal radios currently being used on Wildland and prescribed fire should be immediately recalled from operational use. The NIICD has been informed that an upgrade to correct the problems will soon be released by the manufacturer.

If you have any questions call your agency communication specialist or the manufacturer.