

# PREDICTIVE SERVICES OVERSIGHT GROUP

## MEETING MINUTES – June 11, 2019

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**Participants:** Dan O'Brien, Billy Gardunio, Shane MacDonald, Kim Christensen (for Beth Lund), Nate Benson, GaBriella Branson, Heidi Strader, Nancy Ellsworth, Nate Benson

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### PSOG-RMCS MOU:

- Revision verbiage and comma suggestion from Heidi added to the MOU.
- Approved.
- Next steps: Finalize for signature.

### RMC Steering Committee Update:

- Focusing on strategic relationship between Pred. Services RMC, restructure of the 7-day, and moving forward with scientific side of Pred. Services.
- Critical to understand the current 7-day is science based. In 2005, it was a huge lift because data was not consolidated and it was manually put together. Idea was to revisit the product to improve it continually. When it began, it was constrained by just using fire data and as a result just made it applicable during fire season. It isn't exactly as advertised on website. 7-day product has been pulled from WFDSS as an intelligence layer.
- Could address the issues and make the product available on a year round basis across the country. Essential to coordinate NFDRS Fire Business Analysis. In order to address the immediate concern, this will have to be done at the Geographic Level.
- Should they proceed with the product? In April, discussed the 7-day product allowing for Regional differences. Seems like a facet of the April discussion (re: Briefing Paper).
- Nancy: Find the current 7-day product useful. Lots of people use it. Would support trying to accomplish the 4 items to bring into alignment with scientific integrity issues.
- Heidi: Recognize that as much as we're trying to make it standard, there will be differences from GACC to GACC.
- Goal: End product will be what is standardized versus how someone got to the outcome. Could engage RMC and other resources to take care of refreshing the product.
- Action: Pursue 4 items as program requirements. (See attached RMCS BP for details).
- Come up with fire science examples and prototype (not just what Ned comes up with). No formal decision on what the final product will end up be. Come up with 3-4 different examples to prototype. Using social sciences and fire sciences together to come up with a new product. This is what RMC is focusing on. They might also be able to assist with immediate fire science needs as well.
- What is the best way to proceed? What are we trying to accomplish with customer engagement? Do you break things into a couple phases given the PSOG mission? Work study over the next 8-

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9 months before taking to the ground level/local units. Goal is to best utilize time, budget, and staffing in order to get a valuable product in as short of time as possible. Looking to get a conference call between RD&A Tim Sexton, Anne Black, and PSOG members to develop the appropriate perimeters.

- Communication is in process to come up with a first draft plan.
- Heidi: METs and Fire Analyst have been in discussion questioning the 7-day product. Why is it 7-day? Fire Assignments are 14-days. Should it look at all models to give a broader information to come up with ranges and probability, Canadians are running this right now. Think outside the box and don't get hung up on the current 7-day. Think bigger and wider.
- Action: Short-term/Long-term phased Customer engagement.
- Communication Plan: What is the goal? With increasing complexity, what is the best way to keep everyone informed? Is it enough to have Chuck on the PSOG calls to report out? Does anyone see a need for a more robust way to establish communication lines of engagement? Okay with keeping it simple until after fire season when it will not be as easy. Discuss what the 7-day product means and a shortened history of its beginnings.
- Nate: Be systematically and do a business needs assessment. Explain what the 7-day does, very clear and short explanation. Hire a contract or find a few dedicated individuals to do the assessment. If the social scientists do the work, make sure there is a PSOG SME available to keep them on task. Project should evolve through time. Need to feel confident in how we can use the future product.

### PSOG Memo:

- Document came about based on April notes.
- Brian: Suggestion in the "To" line: Add Coordinating Groups as well. As a result, would update the first bullet on the second page. 1<sup>st</sup> sentence under Pred. Services Mission: Instead of using the word "conform" use "align" it is less direct/softer.
- Edits made: 20% of time devoted to National Program.
- Discuss and get the FMB preference to send Memo's
- Approved.

### Next Steps:

- Engage management in the process for success. How to engage the Geographic Areas? Predictive Services staff? Management? Etc.? Fostering a collaborative group.
- Need to get everyone involved. The more buy-in that is happening along the way the better the end result will be. People may not know how to align with the new mission. Get together and speak collaboratively.

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- Get a framework for discussions.
- Have initial framework for the Customer Engagement Process by the next PSOG call.

### **Round Robin/Next Call:**

- Plan to meet F2F in January 2020 and potentially fall 2019 if needed.
- Next Conference Call is July 24<sup>th</sup> at 12:00 Pacific Time.